



GUAM POWER AUTHORITY

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GPA Launches My Energy Xpert (MEX) for Residential Customers A New Online Home Energy Assessment Tool

(Fadian, Mangilao) - The Guam Power Authority (GPA) is excited to announce the launch of its innovative online home energy assessment tool, My Energy Xpert or MEX. This new tool provides residential customers with a free, fast, and easy way to perform an energy efficiency evaluation, complete with customized recommendations to help you save on energy costs.

“My Energy Xpert underscores GPA's commitment towards providing residential customers with resources to improve their energy-efficiency at home and provide cost savings on their power bills,” said GPA General Manager John M. Benavente, P.E.

My Energy Xpert complements existing GPA initiatives such as the My Energy Guam program, the Energy Star rebate program, and the Beat the Peak (BTP) campaign, along with energy-saving tips provided to the community. My Energy Xpert represents the latest addition to GPA's Energy Sense Program toolkit.

GPA Assistant General Manager of Engineering and Technical Services (AGMETS), John J. Cruz, Jr., P.E. noted “GPA is working with key partners, including the University of Guam, Guam Community College, and the Guam Energy Office. GPA provides training on the use of the home energy assessment tool to promote energy efficiency in line with our partners' programs. Our partners share GPA's vision of encouraging GPA customer energy efficiency to reduce their energy consumption, power bills, and carbon footprint.”

GPA encourages its residential customers to take advantage of the My Energy Xpert tool today. This marks a significant advancement in helping residents reduce their energy consumption, resulting in significant cost savings and promoting the conservation of resources and energy use.

For more information, please visit www.guampowerauthority.com or follow us on our social media pages. You may also visit our Energy Sense Website for direct access at <https://guampowerauthority.com/energysense/>.

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GPA - My Energy Xpert (MEX) Frequently Asked Questions (FAQ)

1. What is My Energy Xpert or MEX?

GPA's My Energy Xpert or MEX is a level 1 online home energy assessment tool that provides GPA residential customers a high-level view of how much energy their HVAC (Air Conditioning) cooling systems, domestic hot water (DHW) systems, lighting, and other major appliances in their home is costing. It provides solutions and additional resources to help lower customer electric bills.

2. Why should I take an online home energy assessment?

This online home energy assessment tool will benefit GPA residential customers aiming to lower their energy costs. It will also help residential customers understand how energy is being used within their home.

3. How much does this online home energy assessment cost?

The best part about GPA's My Energy Xpert tool is that it is completely FREE.

4. How does My Energy Xpert or MEX analyze my home?

My Energy Xpert or MEX takes your online responses and leverages Artificial Intelligent (AI) algorithms and industry related energy data to provide you with a home energy assessment report at the end of the process.

5. How long does this process take?

The process is quick, easy, and fast! By answering a few simple questions, it should take no longer than 5 to 10 minutes to complete your free online home energy assessment.

6. Are there any requirements to use My Energy Xpert?

The only requirement is to be a GPA residential account holder and have a PayGPA account.

7. If I do not have a PayGPA account how do create one?

To create an account simply go to <https://paygpa.com/>, click "Sign Up Now" and follow the instructions.

8. How can I start my online home energy assessment?

Go to <https://guampowerauthority.myenergyxpert.com/> , log in with your PayGPA credentials, and answer a few questions. You can also find more information and resources at our website <https://guampowerauthority.com/energysense/>.

9. Is My Energy Xpert available to commercial, government, or business customers?

No. At this time it is only available to GPA residential account holders.